FACT SHEET

Mango Bay offers an inviting all-inclusive retreat where effortless comfort meets warm Barbadian hospitality. Set along a sought-after stretch of beachfront in St. James on Barbados' celebrated west coast, the hotel blends island elegance with the relaxed charm of an intimate resort.

Guests can enjoy a thoughtfully curated selection of activities included within the all-inclusive experience, while optional excursions provide opportunities to explore the island's culture, natural beauty, and vibrant spirit.

ADDRESS

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Holetown
St. James
Barbados

CENTRAL RESERVATION TELEPHONE

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WEBSITE

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Set along a beautiful stretch of beach on Barbados' fashionable West Coast, Mango Bay enjoys an enviable location in the heart of Holetown, St. James. The hotel is approximately a 45-minute drive from Grantley Adams International Airport and just 25 minutes south of the capital, Bridgetown.

Guests will find a vibrant selection of restaurants, bars, and boutiques just steps away, including the nearby Limegrove Lifestyle Centre, home to an array of prestigious international brands such as Ralph Lauren, Longchamp, Michael Kors, Cartier, and more.

ACCOMMODATION

Mango Bay consists of 67 non-smoking rooms with 6 room categories:

- 19 Standard rooms
- 6 Standard One-Bedroom Condos - (located in adjacent Palm Beach Condominiums)
- 18 Superior rooms
- 10 Deluxe rooms
- 12 Ocean Front rooms
- 2 Penthouse Suites

ROOMS

Standard rooms:

Standard Rooms feature a king bed (twin beds available on request) and include air-conditioning, a private bathroom with shower and hairdryer, international direct-dial telephone, cable television, wireless internet access, in-room safe, iron and ironing board, tea and coffee-making facilities, mini fridge with water , bathrobes, and a private patio or balcony.

These rooms are located in the Standard Block, situated south-east of the lobby. The block is adjacent to 1st and 2nd Streets, where nearby bars and restaurants create a lively atmosphere, and as such some noise may occasionally be experienced.

Standard Rooms offer garden and/or front-of-hotel views. The maximum occupancy is three adults or two adults and one child aged 12 years and under.

Rooms located on the upper floor of this block are accessible by stairs only. Each Standard Room measures approximately 400 sq ft.

Standard 1-Bedroom:

These air-conditioned apartments feature a king bed (twin beds available on request) and a separate living and dining area with either a queen sofa bed or twin beds. Each apartment includes a private bathroom with a bathtub/shower combination and hairdryer, international direct-dial telephone, cable television, wireless internet access, in-room safe, iron and ironing board, tea and coffee-making facilities, mini fridge with water, bathrobes, and a private patio or balcony.

The apartments are located in the Palm Beach Condominium Block, situated south of the restaurant. This building consists of privately owned units, six of which are currently managed by Mango Bay. The block features its own swimming pool, which may be used by Mango Bay guests staying in one of these six units.

Standard One-Bedroom Apartments include a separate living and dining area, making them ideal for families, and offer garden views. The upper-floor apartments in this two-storey building are accessible by stairs only, as there is no elevator in this block. Please note that each apartment is individually furnished and décor may vary.

Maximum occupancy is three adults or two adults and three children aged 12 years and under. Each Standard One-Bedroom Apartment measures approximately 550 sq ft.

ROOMS

Superior Rooms:
Superior Rooms feature a king bed (twin beds available on request) and include air-conditioning, a private bathroom with bathtub/shower combination and hairdryer, international direct-dial telephone, cable television, wireless internet access, in-room safe, iron and ironing board, tea and coffee-making facilities, mini fridge with water, bathrobes, and a private patio or balcony.

These rooms are located in the main building on the first, second, and third floors, overlooking the pool and/or gardens. Upper-floor rooms can be accessed by either stairs or elevator.

Maximum occupancy is three adults or two adults and two children aged 12 years and under. Each Superior Room measures approximately 430 sq ft.

Deluxe Rooms:
Deluxe Rooms feature a king bed (twin beds available on request) and include air-conditioning, a private bathroom with bathtub/shower combination and hairdryer, international direct-dial telephone, cable television, wireless internet access, in-room safe, iron and ironing board, tea and coffee-making facilities, bathrobes, and a mini fridge stocked with soft drinks, juices and water. Each room also features a private patio or balcony.

These rooms offer pool, garden, and/or panoramic views. Upper-floor rooms are accessible by either stairs or elevator.

Maximum occupancy is three adults or two adults and two children aged 12 years and under. Each Deluxe Room measures approximately 430 sq ft.

ROOMS

Ocean Front rooms:

Ocean Front Rooms feature a king bed (twin beds available on request) and include air-conditioning, a private bathroom with bathtub/shower combination and hairdryer, international direct-dial telephone, cable television, wireless internet access, in-room safe, iron and ironing board, tea and coffee-making facilities, bathrobes, and a mini fridge stocked with soft drinks, juices, and water. Each room also features a private patio or balcony.

These rooms are located on the west end of the first, second, and third floors of the main building and are positioned parallel to the beach, offering full frontal ocean views. Upper-floor rooms can be accessed by either stairs or elevator.

Maximum occupancy is three adults or two adults and two children aged 12 years and under. Each Ocean Front Room measures approximately 430 sq ft.

Penthouse Suites:

Penthouse Suites feature a king bed and include air-conditioning, a private bathroom with double Jacuzzi tub, walk-in shower, and hairdryer, international direct-dial telephone, smart television with cable, wireless internet access, in-room safe, iron and ironing board, tea and coffee-making facilities, bathrobes, and a mini fridge stocked with soft drinks, juices, water, and select bottles of alcohol. Each suite also features a private patio with a cold plunge pool.

The two Penthouse Suites are located on the west end of the fourth floor of the main building. These wrap-around suites are glass-enclosed on two sides, feature a separate living area, and offer panoramic ocean views. The suites can be accessed by either stairs or elevator.

Maximum occupancy is three adults or two adults and two children; children under the age of 13 are not permitted. Each Penthouse Suite measures approximately 1200 sq ft.

AT A GLANCE

ALL INCLUSIVE	Food & Beverage • Dining: Breakfast, lunch, afternoon tea, dinner • Snacks: Pool and beach snack menu available 11:00 am – 4:00 pm • Beverages: All beverages included except champagne, prosecco, specialty wines, and wine by the bottle • Supplements: Lobster and steak available at an additional cost Water Sports • Water-skiing • Kayaking • Hobie Cat sailing • Paddleboarding • Snorkelling • Catamaran snorkel cruise
BABY SITTING	Available on request. Cost of babysitting is US$20 per hour. If the sitter is required after 11pm, guests are required to provide taxi transportation home for the sitter.
BAR	One bar on property which opens from: 10:00am – 12:00 midnight.
BATHROBES	Available in all rooms.
BEACH TOWELS	Towels can be exchanged/collected from the watersports department.
BUSINESS SERVICES	Complimentary computer and internet access available in our Guest Lounge.
CAR RENTAL	Information and bookings available through concierge desk.
CHILDREN	Children of all ages are welcome. A children's menu is available in the restaurant. Highchairs are also available.
COTS/CRIBS	Cribs and pack & plays are available on request at no charge.
CHECK IN TIME	4:00 pm
CHECK OUT TIME	12:00 noon
CREDIT CARDS	VISA and MasterCard. No personal cheques.

AT A GLANCE

DRESS CODE	Daytime – Breakfast & Lunch (Resort Casual) • Cover-ups are required. • Footwear must be worn in the restaurant at all times. • Wet clothing is not permitted in dining areas. Evening – Dinner (Smart Casual) • Shirts with collars and sleeves are required for men (polo shirts permitted). • Smart tailored jeans are permitted (no light blue washes or distressed styles). • Sports replica shirts or club-branded merchandise are not permitted. • Flip-flops, running shoes, trainers, and caps are not permitted. • Cargo pants, three-quarter pants, and T-shirts are not permitted. Special Occasions – Christmas Day & New Year's Eve Men • Full-length trousers or smart tailored shorts with collared shirts. • Jeans, cargo pants, and three-quarter pants are not permitted. Women • Smart cocktail or evening dresses, tailored pants, or skirts.
ELECTRICITY	110V 50 Cycles
ENTERTAINMENT	• Live entertainment on the terrace nightly from 8:00pm – 10:45 pm • Mango Bay's Cocktail Hour &Live Entertainment - Every Thursday from 5:45 to 6:45 pm with live steelpan from 4:45pm and a Vendor's Market • Sundown Saturdays – We take you on a trip to the 70's & 80's every Saturday from 5:00pm - 6:15pm (includes sparkling wine, hors d'oeuvres & live band)
FRIDGE	In all rooms. Ocean Front & Deluxe rooms are stocked with soft drinks, juices refillable water bottle. Penthouse rooms are stocked with soft drinks, juices, refillable water bottle, and select bottles of alcohol. On request for all other rooms.
GIFT SHOP	Selling clothing, accessories and snacks.
GYM	There is an unsupervised gym on property.
HAIRDRYERS	Available in all rooms.

AT A GLANCE

HOTEL AMENITIES	Swimming Pool, Guests' Lounge with computer & internet access, Wi-Fi Internet access in all guest rooms and public areas, currency exchange. Mini gym, Bar, Restaurant, Hotel gift shop, babysitting at a charge, laundry services at a charge.
IRONING BOARDS	In all rooms
LAUNDRY	Laundry services of personal items available on request at a charge. Room towels are changed daily and bed linen changed every three days or as required.
MEDICAL	The Sandy Crest Medical Centre is located a 2-minute drive away. If required, a doctor can be called in at a charge.
NON-RESIDENT GUEST PASSES	Guests who are not staying at the hotel can use the hotel facilities at a charge. There are several types of passes available: Breakfast, lunch, dinner or drink passes. Half day or Full day passes.
OFF SITE AMENITIES	Holetown shopping is a 2 minute walk away, Bridgetown is a 25-minute drive. The Sandy Lane Golf Course & Royal Westmoreland Golf Course (10-minute drive), St Lawrence Gap is another 40 minutes and is the entertainment capital of Barbados. The Gap features the best restaurants, bars and nightclubs on the island. Supermarket, pharmacy, banks, post office and shops are located a 5-minute walk from hotel in Holetown.
RATES	Include breakfast, lunch, all day pool and beach snack menu, dinner, afternoon tea, lobster and stake available for a supplemental charge. All beverages except specialty wines, prosecco, champagne, and wine by the bottle. Waterskiing, kayaking, snorkeling, paddle boarding, a catamaran trip to snorkel. Rates include Government Tax.
RECREATION	Daily on and offsite activities including a kid's programme hosted by our Guest Services Department

AT A GLANCE

RESTAURANT	Mango Bay features one restaurant, Julian's Restaurant, offering a fusion of Caribbean and International cuisine. Meals are served as a combination of buffet and table d'hôte options. Each week, the restaurant offers three buffet lunches and two buffet dinner evenings, with all other meals served table d'hôte. Vegan, gluten-free, and vegetarian menus are available upon request. Reservations are recommended for lunch and dinner, and guests with special dietary requirements are asked to advise the hotel in advance. Julian's Restaurant – Dining Hours • Breakfast: 7:00am (Continental) | 7:30am – 10:00am (Buffet) • Lunch: 12:00 noon – 2:30pm • Afternoon Tea: 4:00pm – 5:00pm • Dinner: 6:30pm – 9:00pm
RESIDENTS LOUNGE	Air-conditioned with library, large screen TV, computer, wireless internet access, and a pool table.
ROOM AMENITIES	Air-conditioning, complimentary in-room safe, direct dial telephone, cable television with remote control, wireless internet access, hairdryer, iron &ironing board, tea/coffee making facilities, mini fridge, daily housekeeping service, bath robes.
ROOM SERVICE	Available at a charge of US$15 per delivery from 7:00 am – 9.30 pm daily.
ROOM RATE LEVY	Effective 1stJuly 2018, a mandatory government 'Room Rate Levy' came into effect and will be applied nightly to all registered hotel guests on island. The current applicable Room Rate Levy for Mango Bay Hotel is US$9.62/BD$19.25 per room per night. This total Room Rate Levy will be payable on departure by all guests staying with us.
SAFETY DEPOSIT	In all rooms.
SMOKING	All rooms are non-smoking. Smoking is permitted in limited areas around the hotel such as the carpark, beach, boardwalk and terrace. Smoking is NOT allowed on room patio/balconies or around the pool deck There will be a cleaning fee of US$250.00 applied to guest's account should smoking be detected in room.

AT A GLANCE

SWIMMING POOL	One freeform freshwater pool.
TEA/COFFEE	Tea /Coffee making facilities are provided in all rooms and throughout the day in our restaurant.
TELEPHONE	International direct dial telephones in all rooms.
WATER	Barbados is known for its safe, clean drinking water. We are encouraging our guests to help us “Go Green” by utilising the refillable bottles in your room.
WATERSPORTS	Includes water-skiing, kayaking, Hobie Cat sailing, paddle boarding and snorkeling. Free scuba lesson in pool. One complimentary cruise.
WEDDINGS	It is very easy to get married in Barbados, as there is no waiting period or minimum length of stay required. Application for a marriage license must be made in person, by both parties, at the Ministry of Home Affairs with the relevant documents to present to the officer. No more than one wedding a day and two weddings per week are hosted on property. Weddings are done Mondays – Fridays and dates are subject to availability. Mango Bay wedding packages include personalized services of a wedding coordinator, the clergyman, administration and marriage, round trip transfers to obtain the marriage license, decoration of wedding gazebo, groom’s boutonnière/brides wedding bouquet, one bottle of sparkling wine, a 1-tier, 12" light sponge cake with icing. There are 2 wedding packages available.
WIFI/INTERNET	Computer with internet access is available to all guests in the guest lounge area in reception. There is free WIFI available.